

From: Dr. Manton Gibbs
To: Microsoft ATR
Date: 1/4/02 1:03pm
Subject: Microsoft Legal Settlement

The settlement between the US Justice Department and nine states seems fair and just. Given the downturn in the economy, there is a pressing need to settle the litigation. Customers and taxpayers should and will benefit. Global competition should keep all players on their best in providing low cost and quality service and products. This settlement does not mean the end of monitoring. Global competitors, customers and government can bring complaints at any time and place.

Manton C. Gibbs, Ph.D.

Associate Director of the American Society for Competitiveness.